What is Disagreement Resolution?
Disagreement Resolution can be used whether there is an EHC Plan or not, but you have concern about: -

- How the EHC Assessment ‘process’ or ‘drafting’ of an EHC Plan is being conducted, before any decisions are made
- How a school or local authority is carrying out their SEN duties
- What support is provided for a child or young person

For more information, please contact us using the details on the back of this leaflet

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The vision for children with special educational needs and disabilities is the same as for all children and young people – “That they achieve well in their early years, at school and in college; and lead happy, independent and fulfilled lives”.

A Guide to Mediation
Confidential, Impartial and Independent guidance for Parents, Carers and Young People with SEN about Mediation and Resolving Disagreements from www.collismediationltd.com
Appealing decisions made about Education Health Care (EHC) Assessments and Plans

You can appeal against a decision your local authority makes if:

• You have been refused an EHC Assessment
• You have been refused an EHC Plan after an EHC Assessment
• You disagree with the name/type of placement named in the EHC Plan
• You disagree with how the young person’s needs or provision are described in the EHC Plan
• The local authority ceases to maintain an EHC Plan

What is Mediation?

• Mediation is a relaxed and informal meeting that gives you the opportunity to discuss EHC decisions if you do not agree with them.
• The meeting is chaired by a trained, impartial and independent mediator, who ensures both parties have equal time to listen and be heard
• You can be accompanied to mediation by anyone that can help support you

Why should I consider Mediation first?

• It is a fast and effective way to resolving differences; and you are part of the decision making, unlike tribunal
• Speaking face to face allows everyone to get behind the paperwork and really understand the young person with SEN; and their needs.
• Agreements and actions plans are made on the day
• It takes less than 30 days to get to mediation
• Mediation is a free to use service
• You can still go to tribunal if mediation does not work for you